



**KEURIG®**  
Premium Coffee Systems



**USE & CARE GUIDE**  
**Gourmet Single Cup Home Brewing System**  
**Ultimate - Model B66**

Please read and save these instructions.  
Pour des directives en français, veuillez vous reporter à la page 17.

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# SAFE OPERATION & USE IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should be followed, including the following:

1. Read all instructions before using.
2. Do not touch hot surfaces. Use handles and knobs when available.
3. This appliance must be properly installed and located in accordance with these instructions before it is used.
4. The use of an accessory not evaluated for use with this appliance may cause injuries.
5. Do not place on or near a hot gas or electric burner, or in a heated oven.
6. Do not use outdoors.
7. To protect against electric shock, do not immerse cords, plugs, or the appliance in water or any other liquid.
8. Do not overfill the Water Reservoir with water.
9. Use **only water** in this appliance! Do not put any other liquids or foods in the Water Reservoir except as instructed in the Cleaning Instructions in this guide.
10. Unplug the coffee brewer before cleaning or making repairs. Allow to cool before putting on or taking off parts and before cleaning the appliance.
11. For best operation, plug the appliance into its own electrical outlet on a dedicated circuit to prevent flickering of lights, blowing of fuses or tripping a circuit breaker.
12. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or is damaged in any manner. Contact Keurig Customer Service to arrange for replacement or repair.
13. Do not let the cord hang over the edge of the table or counter, or touch hot surfaces.
14. To disconnect, press the Power Button on the top of the Brewer to 'OFF' status and then remove the plug from the wall outlet.
15. Close supervision is necessary when any appliance is used by or near children.
16. Do not lift the Handle to open the Lid of the Brewer while brewing is in progress.
17. Always keep the Water Reservoir Cover on the Water Reservoir unless you are refilling it.
18. This appliance is equipped with a power cord having a grounding wire with a grounding plug. The appliance must be grounded using a 3-hole properly grounded outlet. In the event of an electrical short circuit, grounding reduces the risk of electrical shock.
19. If the outlet is a standard 2-prong wall outlet, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.
20. Do not, under any circumstances, cut or remove the third (ground) prong from the power cord or use an adapter.
21. Consult a qualified electrician if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.
22. Do not use the appliance for other than its intended use.

**SAVE THESE  
INSTRUCTIONS.**

**CAUTION:** There are two sharp needles that puncture the K-Cup® portion pack, one above the K-Cup Holder and the other in the bottom of the K-Cup Holder.

To avoid risk of injury, do not put your fingers in the K-Cup Chamber.

**CAUTION:** There is extremely hot water in the K-Cup Holder during the brew process.

To avoid risk of injury, do not lift the Handle or open the K-Cup Chamber during the brew process.

**SHORT CORD INSTRUCTIONS:** A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.

If an extension cord is used, (1) the marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, (2) the cord should be arranged so that it will not drape over the countertop or table-top where it can be pulled on by children or tripped over unintentionally and (3) the extension cord must include a 3-prong grounding plug.

THIS PRODUCT IS FOR **HOUSEHOLD USE ONLY**.

**WARNING.** This product contains chemicals including lead, known to the State of California to cause cancer, birth defects or other reproductive harm.



**WARNING**  
RISK OF FIRE OR ELECTRIC SHOCK  
DO NOT OPEN



**WARNING:** TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BOTTOM COVER. NO USER SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.

# KEURIG® GOURMET SINGLE CUP HOME BREWING SYSTEM

Ultimate - Model B66

Use & Care Guide

## TABLE OF CONTENTS

### SECTION 1

#### SET-UP & OPERATION

Helpful Hints .....	4
Unpacking .....	4
Features .....	5
Set-Up & First Brew .....	6

### SECTION 2

#### CONTROLS & INDICATORS

LCD Control Center .....	9
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### SECTION 3

#### CLEANING & MAINTENANCE

Cleaning .....	12
De-Scaling .....	13
Storage .....	14

### SECTION 4

#### TROUBLESHOOTING .....

### SECTION 5

#### WARRANTY .....

Pour des directives en français, veuillez vous reporter à la page 17.

**Record your Brewer Serial Number here.**

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# SECTION 1

## SET-UP & OPERATION

### Helpful Hints

#### 1. Keep your Brewer turned 'ON' at all times.

To brew a fresh cup of coffee, tea or hot cocoa anytime you want, we suggest you keep your Brewer turned 'ON' all the time.

However, the Brewer is fully programmable so you can set it to turn on and off automatically to match your schedule. Or, if you prefer, set the Brewer to automatically turn off after a period of time.

Follow the simple instructions on page 9 to make using the Brewer convenient for you.

#### 2. For the best tasting gourmet coffee, tea or hot cocoa Keurig recommends using bottled or filtered water.

Water quality varies from place to place. If you notice an undesirable taste in your cup of coffee such as chlorine or other mineral taste, we recommend you consider using bottled water or water from a filtration system.

#### 3. Choose from three serving sizes.

The perfect cup of coffee, tea or hot cocoa means something different to each coffee lover. With its wide variety of coffees, teas and hot cocoa to choose from and the ability to brew a stronger small cup (5.25 oz serving), a small mug (7.25 oz serving) or a large mug (9.25 oz serving), the Brewer lets you enjoy your own personal cup brewed to perfection. Follow the simple instructions on page 7.

**NOTE:** If you are searching for a "stronger" tasting cup of coffee, try our Extra Bold K-Cups. They have 30% more ground coffee in each K-Cup® portion pack. See [www.keurig.com](http://www.keurig.com) for over 200 varieties of K-Cups.

#### 4. Plug Brewer into its own grounded outlet.

If the electric circuit is overloaded with other appliances, your Brewer may not

function properly. The Brewer should be operated on its own circuit, separate from other appliances.

#### 5. Brewing into a travel mug.

To brew into a travel mug, simply remove the Drip Tray Assembly and place the travel mug on the Drip Tray Base.

### Unpacking Instructions

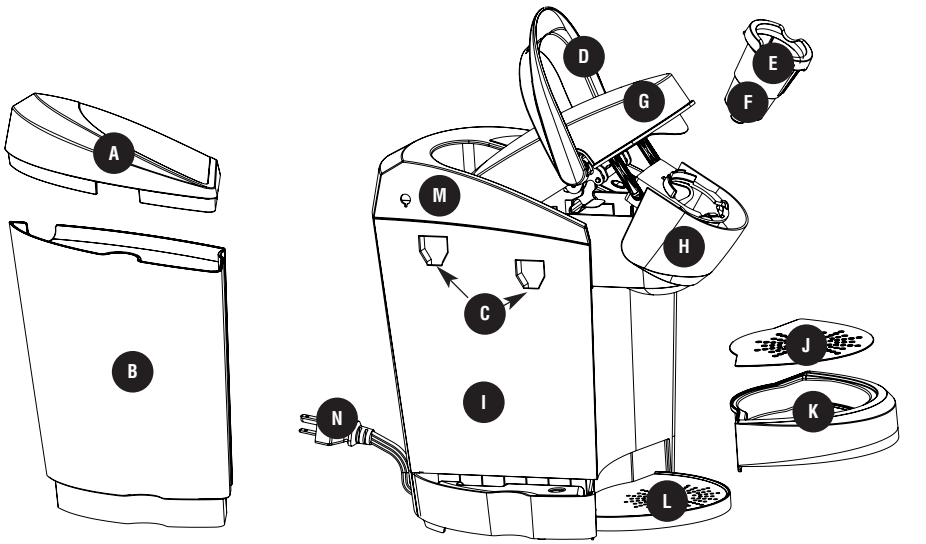
1. Place Brewer box on a large steady surface (such as a table or countertop) or on the floor. Open the box.
2. Remove the Quick Start Guide, Use & Care Guide and other literature.
3. Turn the box on its side with front of box face down.
4. Reach into the box and grasp the plastic bag that contains the Brewer.
5. Carefully pull the plastic bag (and packaging materials) toward you and out of the box. The Brewer will still be encased in the polyfoam and be on its side.
6. Remove the top polyfoam packaging material.
7. Carefully lift Brewer off of the bottom polyfoam and place it upright on a flat, steady surface.
8. Lift plastic bag off of Brewer.
9. Record the serial number for this Brewer on page 3 of the Use & Care Guide. The serial number can be found on the bottom of this box.
10. Place the Brewer upright on a flat, steady surface. Remove tape holding Water Reservoir in place.

We recommend you save all packing materials in case future shipping of the product is necessary.

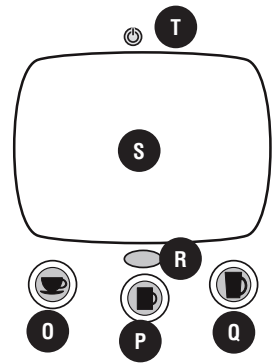
**WARNING:** Keep all plastic bags away from children.

## Features

Ultimate - Model B66 Brewer



- A** Water Reservoir Lid
- B** Water Reservoir
- C** Water Reservoir Lock Tab Slots
- D** Handle
- E** K-Cup® Portion Pack Holder (E and F are the K-Cup Holder Assembly)
- F** Funnel
- G** Lid
- H** K-Cup® Portion Pack Assembly Housing
- I** Housing
- J** Drip Tray Plate
- K** Drip Tray
- L** Drip Tray Base
- M** Vent
- N** Power Cord



### Controls and Indicators

- O** Small Cup/Hour/Minus Button
- P** Small Mug Button
- Q** Large Mug/Minute/Plus Button
- R** Menu Button
- S** LCD Control Center
- T** Power Button

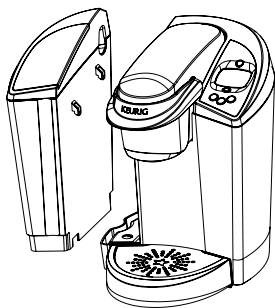
## Set-Up & First Brew

**IMPORTANT:** You cannot use your Keurig brewer until it has been primed for its first use as set forth below.

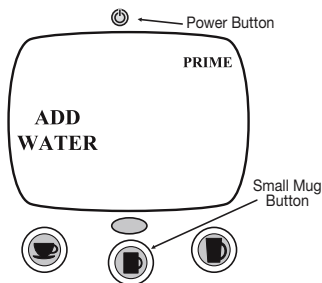
**NOTE:** If Brewer has been exposed to temperatures below freezing, allow Brewer at least two hours to reach room temperature before priming. A frozen or extremely cold brewer will not prime properly and can cause damage.

### Priming Your Brewer

1. Unwrap cord and plug the brewer into a grounded outlet.
2. Place a cup or mug on the Drip Tray Plate.
3. Remove the Water Reservoir from Brewer by first removing Lid from Reservoir, then lifting Reservoir straight up and away from Brewer (may be tight). Rinse with fresh water.
4. Fill Water Reservoir with fresh water so that the water level is just below the top edge of the reservoir.
5. Place Water Reservoir base into the left side of the Brewer and be sure the Water Reservoir Lock Tabs engage with the Brewer. Replace Lid on Water Reservoir.



6. Press the Power Button found directly above the LCD Control Center.
7. The LCD Control Center will come on and indicate 'PRIME' and the button for the Small Mug will also flash. Please note, a K-Cup should not be used for the Priming Sequence.



8. Press the Small Mug Button.

**NOTE:** If the Water Reservoir is empty or not in place on the Brewer, then the LCD Control Center will also indicate 'ADD WATER'. None of the buttons will be activated until water is added to the Water Reservoir.

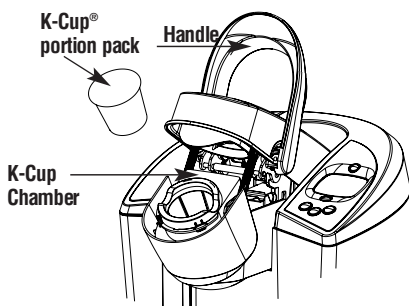
9. The Brewer will automatically fill with water (priming it) and then the water will be heated. This will take about 3 minutes. During the heating period 'NOT READY' is displayed on the LCD Control Center. Once the water is heated, 'READY' will be displayed and the Small Mug button will flash.

**NOTE:** You may see small amounts of water coming from the Vent and dripping into the Water Reservoir during this and subsequent heating – this is normal.

10. Press the Small Mug Button to start a cleansing brew, during which hot water will flow into your cup or mug. Pour the hot water into the sink.
11. The one-time priming process is now complete and you are ready to brew!

**NOTE:** The Brewer may take 15 seconds to reheat water between brews and then 'READY TO BREW' will be displayed.

## Ready to Brew Your First Cup



1. LCD Control Center will indicate 'READY TO BREW'.
2. Place a cup or mug on the Drip Tray Plate.
3. Lift the Handle and the K-Cup Holder will open toward you.

**CAUTION:** There are two sharp needles that puncture the K-Cup® portion pack, one above the K-Cup Holder and the other in the bottom of the K-Cup Holder. To avoid risk of injury, do not put your fingers in the K-Cup Chamber.

4. Select a K-Cup® portion pack.

**NOTE:** Do not remove the foil lid or puncture the K-Cup® portion pack.



5. Place a K-Cup® portion pack in the K-Cup Holder (as shown in exhibit at top of page).
6. Lower the Handle to close the Lid over the K-Cup Holder. (When it is closed completely, the LCD Control Center will indicate 'READY TO BREW' and the Small Cup, Small Mug and Large Mug Buttons will blink up to 60 seconds.)



7. Choose the amount of coffee, tea or hot cocoa you wish to brew by pressing the button that indicates your choice. The Large

Mug choice will yield a 9.25 oz serving, the Small Mug choice will yield a 7.25 oz serving and the Small Cup choice will yield a 5.25 oz serving.

**NOTE:** If you do not push the Brew Buttons in 60 seconds, the LCD Control Center will return to 'READY TO BREW' and the Brew Buttons will be disabled to prevent accidental activation. Re-activate the Brew Buttons by raising and lowering the Handle completely.

8. The LCD Control Center will now display the word 'BREWING' and the serving size you selected will be solid blue.



**CAUTION:** There is extremely hot water in the K-Cup Holder during the brew process. To avoid risk of injury, do not lift the Handle or open the K-Cup Chamber during the brew process.

9. There may be a short pause before the brewing process begins. The process lasts for approximately 40 seconds and ends with a burst of air to remove all coffee, tea or hot cocoa from the K-Cup.
10. Lift the Handle and remove and dispose of the used K-Cup. **CAUTION: K-Cup will be hot.**
11. Enjoy your first cup of Keurig Brewed® gourmet coffee, tea or hot cocoa!
12. Your Brewer may display 'NOT READY' as it heats water for the next brew cycle. The 'READY TO BREW' indication will return to the LCD Control Center in about 15 seconds.

**NOTE:** Following the brew, your Brewer will fill in preparation for the next brew. The pump will make a vibrating sound. This is normal.

## Stopping the Brew Process

If you need to stop brewing after the process has started, press the Power Button to turn the Brewer 'OFF'. The flow of coffee, tea or hot cocoa will stop, the heating element will shut off and the blue lights illuminating the brew buttons and Water Reservoir will disappear.

**NOTE:** You may get less coffee, tea or hot cocoa in your cup during your next brew. We recommend that you perform a cleansing brew with water only after a terminated brew. Then your NEXT brew will be the volume you have selected.

## Adding Water

The LCD Control Center of your Brewer will indicate when the water level in the tank is low or if the Water Reservoir has been removed by displaying the words 'ADD WATER'. The Brewer will not allow you to brew when 'ADD WATER' is displayed.



The Water Reservoir can be filled in two ways.

1. Lift off the Water Reservoir Lid and pour water directly into the Water Reservoir while it is still attached to the Brewer, then replace the Lid.
2. Remove the Water Reservoir from Brewer by first removing Lid from the Water Reservoir, then lifting the Water Reservoir straight up and away from Brewer. Fill with water. Place the Water Reservoir back on the Brewer and replace the Lid.

**IMPORTANT:** Do not remove the Water Reservoir during the brewing process.

## Brewing Hot Water

Your Brewer is able to produce a cup of hot water for making hot chocolate in a packet, for use in cooking, for making soups, etc. Simply raise and lower the handle on the Brewer without adding a K-Cup® portion pack. The LCD Control Center will display 'READY TO BREW' and the Small Cup, Small Mug and Large Mug Buttons will blink. Be sure to have a mug or cup on the Drip Tray and then select the size you would like.

**NOTE:** After brewing a hot cocoa K-Cup, we recommend running a hot water brew cycle without a K-Cup.

## Purging the Brewer

If your Brewer has not been used for more than one week, you should purge the water from the inner tank.

1. If there is water in the Water Reservoir, remove the Lid, then lift the Water Reservoir straight up and away from Brewer. Discard water, rinse and refill with water. Place the Water Reservoir back on the Brewer and replace the Lid. (If there is no water in the Water Reservoir, simply refill.)
2. Be sure the Brewer is turned on. Raise and lower the handle on the Brewer without inserting a K-Cup® portion pack.
3. The LCD Control Center will display 'READY TO BREW' and the Small Cup, Small Mug and Large Mug Buttons will blink. Be sure to have a large mug on the Drip Tray and then select the Large Mug size brew.
4. Repeat steps 2 and 3 one more time to completely purge water from inner tank.

**If you are experiencing any problems with your Brewer, please contact Customer Service at 1-866-901-BREW (2739).**



# SECTION 2

## CONTROLS & INDICATORS

### LCD Control Center

#### Setting the Clock

Setting the clock is optional. When the clock is set, the time will appear in the LCD Control Center. NOTE: You must set the clock if you will be using the Auto On/Off Time programming feature.

- a. Press the 'MENU' button.
- b. The word 'OFF' will appear at the bottom of the LCD Control Center to indicate that the clock is not set. The programming options will appear on the LCD Control Center with a small arrow pointing to 'SET CLOCK'. H (Hour) and M (Minute) will appear and blink.



- c. Press or hold the blue Small Cup button under the blinking H until you have reached the appropriate hour. If the hour has passed 12, the indicator switches from AM to PM.
- d. Press or hold the blue Large Mug button under the blinking M to set the minutes.
- e. When you have reached the correct time, press the menu button five times to scroll through the remaining programming options and exit the programming mode.
- f. The correct time should now be displayed in the LCD Control Center.

**NOTE:** If power is interrupted to the Brewer by unplugging it, or if power is lost, follow the procedure above to reset the time as the clock will not be visible until the time is set.

#### Programming On/Off Features

The Brewer provides three modes so that you can enjoy gourmet coffee, tea or hot cocoa on your own schedule. By programming your Brewer to turn on each morning, you will never have to wait for the Brewer to warm up to brew a gourmet cup of coffee.

#### 1. Leave it ON all the time (recommended).

The Brewer can be left on all the time so that it is always ready to brew a fresh cup of gourmet coffee, tea or hot cocoa. To turn the Brewer off at any time, simply press the Power Button. (Note: Although the clock remains on if set, you can not brew a cup of coffee, tea or hot cocoa.) Press the Power Button again to restore power to the Brewer. You will have to wait for the water to heat up before the Brewer is ready to brew.

#### 2. Set the Brewer to 'Auto Off' following a specified period of time after the last brew.

- a. Press the MENU button twice to program the AUTO OFF feature. The LCD Control Center will now display the programming options with a small arrow next to 'SET AUTO OFF'.



- b. Press or hold the blue Small Cup button under the blinking H to advance 1 hour at a time, up to 9 hours.

- c. After setting the desired AUTO-OFF time, press the MENU button four times to scroll through the remaining programming options and exit the programming mode. 'AUTO OFF SET' will now be displayed to indicate that it has been set.



- d. To cancel the AUTO-OFF feature, press the MENU button twice to reach the AUTO-OFF programming mode. Press and release the blue Small Cup button under the blinking H to advance one hour at a time until 'OFF' is displayed.

- b. Press or hold the blue Small Cup button under the H to scroll through the hours to your desired ON time hour.
- c. Press or hold the blue Large Mug button under the M to scroll through the minutes to your desired ON time minutes.
- d. After setting the desired time, press the Menu Button to save the On Time and move to the SET OFF TIME.



### 3. Program your Brewer for a specific Auto On/Off Time.

**NOTE:** To use this programming feature, the clock must be set to the correct time. The clock will not be displayed unless the time is set.

- a. After setting the correct time (required), press the Menu Button three times to program the Auto On time feature. The LCD Control Center will show the programming options with a small arrow next to 'SET ON TIME'.



- e. If you want to set an OFF time, repeat the procedure above in steps b & c to set your desired OFF time.
- f. To complete the process, press the Menu Button two more times to exit the programming mode. The Control Center will now indicate the options you have set.
- g. The AUTO ON time and AUTO OFF time functions operate independently from one another. To cancel either set function, follow the steps above and use the H and M buttons to advance to 12:00 AM. When you reach 12:00 AM, the Control Center will display 'OFF' and the function will be disabled.

**EXAMPLE:** If you chose to set the On Time at 6:15 AM and the Off Time for 10:00 PM, then the Brewer will be 'ON' and maintain hot water in the tank during that time so that it is always ready for you to brew. If you wanted to brew outside this window, simply press the Power Button and you can brew as soon as the water is heated and the 'READY TO BREW' indicator is displayed on the LCD Control Center.

**NOTE:** The AUTO OFF Timer and the AUTO ON/OFF Time programming options operate independently, but can also be programmed to work together. For example, you can set the AUTO ON Time function to turn on at 7:00 AM and then set the AUTO OFF Timer function to turn off the Brewer two hours after the last brew.



### Programming Brew Temperature (187° - 192° F)

The Brewer brews at a preset temperature of 192 degrees. You can adjust this temperature down by 5 degrees if you prefer a cooler cup of coffee, tea or hot cocoa. Simply follow the instructions below.

- Press the Menu Button on the LCD Control Center five times to program the Brew Temperature feature.
- The LCD Control Center will now display the programming options with a small arrow next to 'SET BREW TEMP'. Also, the temperature 192 (initial setting) will be displayed at the bottom of the LCD Control Center to indicate the current temperature setting.

- A minus sign will appear over the Small Cup button and/or a plus sign over the Large Mug button. Use these buttons to raise or lower the temperature one degree at a time.



- Once you have reached your desired brew temperature, press the MENU button once to exit the programming mode. 'BREW TEMP SET' will be displayed in the LCD Control Center if you have changed it from 192°.
- To change the brew temperature again, repeat steps 1 through 3 to change the temperature up and/or down, remembering that the temperature can only be between 187 degrees and 192 degrees.

# SECTION 3

## CLEANING & MAINTENANCE

### Cleaning External Parts

Regular cleaning of the Brewer's external components is recommended.

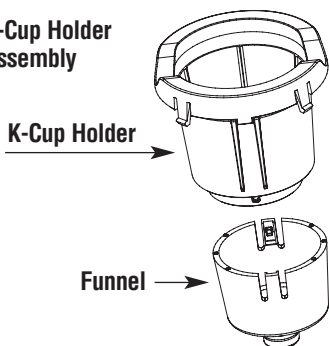
1. Never immerse the base unit in water or other liquids. The Housing and other external components may be cleaned with a soapy, damp, non-abrasive cloth.
2. The Drip Tray can accumulate up to 8 ounces of overflow. The Drip Tray and Drip Tray Plate should be periodically inspected and rinsed clean. To remove the Drip Tray Assembly, simply slide it toward you, keeping it level at all times to avoid spilling. The Drip Tray and Drip Tray Plate are dishwasher safe.

### Cleaning the K-Cup® Portion Pack Holder Assembly

#### 1. Cleaning the Parts

The K-Cup Holder Assembly is dishwasher safe. To remove from the Brewer, open the cover by lifting the Handle. Grasp the top of the K-Cup Holder with one hand while pushing up on the bottom of the K-Cup Holder from underneath with the other until it releases. After cleaning, align the K-Cup Holder with the opening using the two front ribs as a guide and snap into place from the top.

**K-Cup Holder Assembly**



#### 2. Cleaning the Funnel

The Funnel can be removed from the K-Cup Holder by pulling on it until it snaps off. The Funnel is dishwasher safe. To replace it just snap it back onto the K-Cup Holder Assembly.

#### 3. Cleaning the Exit Needle

The Exit Needle is located on the inside bottom of the K-Cup Holder Assembly. Should a clog arise due to coffee grinds, it can be cleaned using a paper clip or similar tool. Remove K-Cup Holder, insert the paper clip into the Needle to loosen the clog and push it out. The K-Cup Holder is dishwasher safe.

**CAUTION:** There are sharp needles that puncture the K-Cup above the K-Cup Holder and in the bottom of the K-Cup Holder. To avoid risk of injury, do not put your fingers in the K-Cup Chamber.

### Cleaning the Water Reservoir and Water Reservoir Lid

The Water Reservoir Lid should be cleaned with a damp soapy non-abrasive cloth. Lid should **not** be put into the dishwasher.

The Water Reservoir can be placed into the dishwasher for cleaning or can be cleaned with soapy water and rinsed thoroughly.

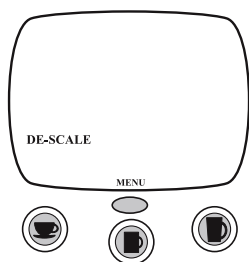
Do not dry the inside of the Water Reservoir with a cloth as lint may remain.

**CAUTION:** Please rinse the Water Reservoir thoroughly after cleaning to ensure that no cleaners or cleaning solutions remain in this area as they may contaminate the water supply in the Brewer.

## De-Scaling Your Brewer

Mineral content in water varies from place to place. Depending on the mineral content of the water in your area, calcium deposits or scale may build up in your Brewer. Scale is non-toxic, but left unattended, it can hinder Brewer performance. De-scaling your Brewer helps maintain the heating element, and other internal parts of the Brewer that come in contact with water.

The Brewer should be de-scaled every 3-6 months to ensure optimal performance. It is possible for calcium deposits to build up faster, making it necessary to de-scale more often.



This Brewer is equipped with sensors to detect when scale buildup is interfering with the performance of the Brewer. When this is detected, 'DE-SCALE' will be displayed on the LCD Control Center. However, even if the red light next to 'DE-SCALE' is not illuminated you should continue to de-scale your brewer every 3-6 months.

You should promptly de-scale if 'DE-SCALE' is displayed on the LCD Control Center. Properly follow the de-scaling procedure described.

**NOTE:** The Brewer will continue to function even when 'DE-SCALE' is displayed.

**However, if you do not de-scale soon after it is displayed, continued scale build-up could damage the Brewer.** If this occurs, 'DE-SCALE' will begin to blink to alert you to the potential damage to the Brewer if you do not de-scale immediately.

## De-Scaling Instructions

### a. PREPARE

**Step 1:** Make sure you have at least 48 ounces of undiluted white vinegar on hand. You will also need an empty sink and a ceramic cup (do not use a paper cup.)

**Step 2:** Empty the water in the Water Reservoir.

### b. FILL AND CLEAN

**Step 1:** Pour the vinegar into the Water Reservoir and fill it to the line just below the top edge of the clear viewing area.

**Step 2:** Place a ceramic cup in the Drip Tray and run a brew cycle. **DO NOT USE A K-CUP® portion pack** just press the Travel Mug Button. Pour the contents of the cup into the sink.

**Step 3:** Repeat the brew process until the Water Reservoir is empty, pouring the contents of the cup into the sink after each cycle. Remember to open and close the lid between each cycle so the cup sizes will flash.

**Step 4:** Now let the Brewer stand for at least 4 hours while still on.

**Step 5:** Rinse the Water Reservoir thoroughly and fill with fresh water.

### c. RINSE

**Step 1:** Ensure the Water Reservoir is filled with fresh water.

**Step 2:** Place a ceramic cup on the Drip Tray and run a regular brew cycle. Pour the contents of the cup into the sink.

**Step 3:** Repeat brew process until the Water Reservoir is empty.

**Step 4:** You may need to perform additional rinse cycles if you notice any residual taste.

**NOTE:** If 'DE-SCALE' is still displayed on the LCD Control Center after completing the procedure, repeat the de-scaling procedure above.

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## Storage

Empty the Water Reservoir before storing and take care to ensure that you store your Brewer in a safe and **frost free** environment. Please be sure to store your Brewer in its upright position to avoid water leakage from the inner tank. If you store the Brewer in a cold environment, you run the risk of water freezing inside the Brewer and causing damage. When you prepare to use it after storage, we recommend rinsing the Water Reservoir with fresh water and running three cleansing brews without a K-Cup.

If you plan to move your Brewer to a different location, turn the Brewer off, unplug it and empty the Water Reservoir. If your Brewer has been in an environment below freezing, please be sure to let it warm to room temperature for at least 2 hours before using.

# SECTION 4

## TROUBLESHOOTING

### SITUATION

### SOLUTION

**Brewer does not have power**

- Plug Brewer into an independent outlet.
- Check to be sure that it is plugged in securely.
- Plug into a different outlet.
- Reset circuit breaker if necessary.
- Make sure that the Power Button has been turned on.

**Brewer will not brew when used for the first time**

- The Brewer must be primed for use by filling the internal hot water tank before the first brew. 'PRIME' will be displayed on the LCD Control Center (refer to page 6).
- If Brewer is cold/frozen, wait for at least two hours for it to reach room temperature.

**Brewer will not brew**

- After placing the K-Cup® portion pack in the K-Cup Holder, make sure the Handle is pushed down securely and the LCD Control Center reads 'READY TO BREW' with the three cup sizes buttons blinking, then press the Cup, Mug or Travel Mug Button.
- If the LCD Control Center indicates 'ADD WATER', add water to the Water Reservoir or make sure the Water Reservoir is seated properly in its base.
- If the LCD Control Center indicates 'ADD WATER' even after refilling, contact Customer Service at 1-866-901-BREW (2739).
- The Exit Needle may be clogged. (refer to page 12).

**Brewing a partial cup**

- The Exit Needle may be clogged. (refer to page 12).
- Clean K-Cup Holder if necessary and rinse under faucet. (refer to page 12).
- The Water Reservoir may have been removed during brewing. Replace the Water Reservoir and perform a cleansing brew without a K-Cup.
- If the LCD Control Center indicates 'DE-SCALE', descale the Brewer (refer to page 13).
- If you have repeated the descale procedure on your Brewer two times and the message is still displayed, contact Customer Service at 1-866-901-BREW (2739).

**The time is not displayed on the LCD Message Center**

- The time will not be displayed on the LCD unless you have set it. To set the clock, follow the procedure on Page 9.
- If power is interrupted to the Brewer, you will need to set the clock again using the procedure on page 9.

**My brewer shuts off or turns on automatically**

- Check to make sure that the Auto Off Timer and/or On/Off Time features have not been set. To do this, press the black button below 'MENU' and scroll through the programming options. 'OFF' should be displayed for Auto Off Timer and On/Off. If 'OFF' is not displayed, follow directions on pages 9-10 to reset.

*If any problems persist, contact Customer Service at 1-866-901-BREW (2739).*

## WARRANTY

### Limited One Year Warranty

Keurig warrants that your Brewer will be free of defects in materials or workmanship under **normal home use** for one year from the date of purchase. It is recommended that you fill out and return the warranty card enclosed with your Brewer so that your purchase information will be stored in our system. Keurig will, at its option, repair or replace the Brewer without charge upon its receipt of proof of the date of purchase. If a replacement Brewer is necessary to service this warranty, the replacement Brewer may be new or reconditioned. If a replacement Brewer is sent, a new limited one year warranty will be applied to the replacement Brewer.

This warranty only applies to Brewers operated in the United States and Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from Province to Province.

#### ***What is not covered by the Limited Warranty?***

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or Provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or Province of purchase.

Nor does this warranty cover damages caused by services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig parts, or external causes such as abuse, misuse, inappropriate power supply or acts of God.

#### ***Other Limitations***

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. IN ADDITION, KEURIG HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO THE B66 BREWER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. Some states or Provinces do not allow disclaimers of such implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the Province of purchase.

#### ***How do you obtain warranty service?***

Keurig Brewers are high quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing, simply call Keurig Customer Service at our toll free phone number 1-866-901-BREW (2739). Please do not return your Brewer for servicing without first speaking to Keurig Customer Service to obtain an Authorization to Return number (ATR). Keurig Brewers returned without an ATR number will be returned to the sender without servicing.

Keurig, Incorporated  
55 Walkers Brook Drive  
Reading, MA 01867  
1-866-901-BREW (2739)





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## TO CONTACT CUSTOMER SERVICE:

**[www.Keurig.com](http://www.Keurig.com)**

**or**

**1-866-901-BREW (2739)**



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D513,572; D544,299 and 7,165,488  
and other U.S. and foreign patents pending

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**Part #: 08-201076-000**  
**Revision A March 2008**